

SAP Application Outsourcing. SAP-Outsourcing@T-Systems.

Increase Customer Benefits, Lower Operating Costs.

According to a survey by Mummert Consulting, in economically tough times companies invest primarily in IT applications that optimize business processes and increase productivity. What's more, IT solutions must also be easily adaptable to meet future needs.

Software and hardware suppliers and IT service providers have recognized these customer demands: Together they provide solutions that are inexpensive and, at the same time, flexible, secure and reliable.

That's why T-Systems and SAP have joined forces to promote what is known as the Adaptive Computing Concept, based on the SAP NetWeaver integration and application package.

Adaptive Computing.

Adaptive computing infrastructure links dynamically to the changing demands of SAP applications. As an SAP hosting partner, T-Systems operates a pool of powerful computers in its own data centers - a pool shared by multiple customers. Installed next to units dedicated to individual clients, these servers are reserved for peak processing times: When a customer's individual processor reaches its performance limits, the adaptive infrastructure delegates additional capacity - automatically, via the pool server. Once the crunch is over, the extra capacity is withdrawn.

As a result, companies no longer need to maintain their own servers for meeting occasional, extraordinary demand. This as-needed adjustability lowers operating costs while simultaneously increasing flexibility and availability of technical resources. Adaptive computing can be implemented "as is" in virtually every existing IT landscape.

SAP Operations All Along the Process Chain.

By utilizing mySAP Business Suite, T-Systems can integrate complete business processes that go beyond normal corporate boundaries. The ICT specialist provides complete IT and networking solutions, end-to-end and 24/7, and for the entire business process chain.

Companies that have outsourced their SAP infrastructure to T-Systems only pay for those resources they actually use. An electronic counter allows data center staff to monitor how much IT capacity company employees are using at any given time, making it possible to assign resources more efficiently. As a result, there's even more time for core business. When T-Systems manages a customer's entire range of IT processes, it does it with "Managed business flexibility."

SAP Management for T-Systems Customers.

More than 3,000 T-Systems employees around the globe ensure that businesses always have secure access to their SAP applications. As Germany's largest SAP outsourcer, T-Systems enjoys economies of scale when purchasing, which means it can pass on savings directly to its customers. These include the German state of Baden-Württemberg, with its new business controlling applications for budget management, as well as brand-name corporations such as Bahlsen, British American Tobacco (BAT), Eurohypo Systems and Henkel.

SAP Application Outsourcing in a Nutshell.

- As-needed distribution of SAP resources.
- IT resources on a pay-per-use basis.
- Guaranteed availability, even off-site.
- Efficient management of IT resources based on electronically-monitored use.
- Internationally-optimized SAP delivery.

Further information.

Please contact your T-Systems or Deutsche Telekom sales representative.

You can find us in the Internet at:

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Or send us an e-mail: information@t-systems.com.