

And the winner is ...  
T-Systems.

**SAP Pinnacle Award 2007**

in the category:

Outsourcing Partner – Hosting



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# T-Systems takes first prize.



**In May 2007, T-Systems landed the coveted Pinnacle Award in the Outsourcing Partner – Hosting category. As a result, the company joins a select group of prize-winning SAP partners.**

SAP boasts one of the most extensive global partner networks in the IT industry. The software giant's annual Pinnacle Awards are given in recognition of outstanding partner achievements. Only companies that contribute significantly to extending the value of SAP applications and services for joint customers qualify for

this prestigious accolade.

The first prize in the Outsourcing Partner – Hosting category is testimony to T-Systems' exceptional collaboration with SAP in the field of infrastructure operation. The award reflects T-Systems' ability, as a hardware-vendor-independent service provider, to rapidly implement and evolve innovative SAP technologies.

**SAP® Pinnacle Awards 2007 WINNER**

# Winner in the category Outsourcing Partner – Hosting with Dynamic Services for SAP® Solutions.

**Dynamic Services for SAP® Solutions comprise provision and operation of hardware, telecommunications and computing infrastructure, operating systems, databases, and hosting of SAP solutions.**

Standardization, automation, and resource pooling make for significantly lower operating costs than with conventional approaches. Virtual application servers and databases provide scalability for SAP modules. So if an application requires more resources, T-Systems can provide them within the space of a day. And customers are only charged for what they actually use.

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## Dynamic Services for SAP® Applications

Business Processes

Implementation, Integration & Consolidation

Application Management Services

**Dynamic Services for SAP® Solutions (hosting)**

# Dynamic Services for SAP® Applications.

Tailor-made and future-proof.

**Dynamic Services for SAP® Applications enable you to master the complexity of SAP software, increase the security and efficiency of your apps – and scale them to meet your specific requirements.**

In addition to Dynamic Services for SAP® Solutions, we also offer Application Management Services – delivering expert support and maintenance throughout the entire life cycle of your apps. What's more, our specialists handle implementation, integration, harmonization and consolidation of your SAP landscape. In short, T-Systems is your one-stop shop for flexible services in line with your changing business needs.



The business processes supported by your SAP applications are underpinned by a multi-tier ICT landscape. By means of end-to-end real-time monitoring, we keep tabs on all relevant ICT components. So in the future, you'll only need one service level agreement, based on your business processes.

# Certified quality.

**Dynamic Services for SAP® Solutions from T-Systems offer clearly defined quality levels in line with international standards.**

## **DIN EN ISO 9001:2000**

T-Systems is certified for end-to-end, integrated solutions combining information and communications technologies.

## **ISO 27001 17799**

Many T-Systems units including data centers, have security management systems certified to this proven standard.

## **Enhanced IT Security (nRuns)**

The Dynamic Services solutions operated by T-Systems are secure: each one individually and independently of the others.

## **IT Infrastructure Library (ITIL)**

Service management processes at T-Systems are based on the IT Infrastructure Library (ITIL).

## **EFQM**

All T-Systems business processes are based on the principles of the European Foundation for Quality Management (EFQM).

But the real winners  
are our customers.

**T-Systems' extensive experience of hosting complex SAP landscapes enables you to make the most of SAP software's capabilities.**

T-Systems currently provides SAP services for over 50 multinational customers, with a total of around one million active named SAP users. We aim to have 1.2 international users by late 2007 – and 1.6 million by late 2008.

**Available worldwide.**

We provide dynamic resources from our data centers around the globe: We have facilities in Frankfurt and Munich, Germany (for EMEA), Jacksonville, USA (for North America), Shanghai and Singapore (for Asia) – and Brazil is slated to join the fold in late 2007.



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